



# Fax Machines, Printers & Label Printers



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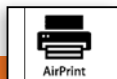
All warranties are for 1 year only unless otherwise stated.



Duplex  
printing



Energy Star  
Award



Apple  
Air-print

**CALL FOR BEST PRICING 0161 935 1000**



## LASER FAX MACHINES

### Brother FAX-2840

*High speed laser fax*

- 33.6K bps modem can fax as fast as 2.5 seconds per page
- 30-sheet auto document feeder allows simple drop-and-go faxing and copying
- Features a 250-sheet paper tray, plus a single-sheet manual slot for thicker paper
- 200 speed dial and 22 one-touch locations let you store frequently used fax numbers
- Versatile machine can also copy/print up to 20 pages per minute in black



#### Consumables

DR-2200 Drum  
TN-2210 Toner  
TN-2220 High Yield Toner

Call for pricing

#### Extended Warranty

Additional 2 year warranty available

### DON'T FORGET... ■ Consumables

*To guarantee trouble-free performance with your printer, use Brother Original supplies*

**Contact your Account Manager NOW for Public Sector discounts**

### Brother FAX-2940

*High speed laser fax*

- Backlit LCD display
- 500 page memory
- Downloadable print and scan drivers
- 33.6K bps modem can fax as fast as 2.5 seconds per page
- 30-sheet auto document feeder allows simple drop-and-go faxing and copying
- Features a 250-sheet paper tray, plus a single-sheet manual slot for thicker paper
- 200 speed dial and 22 one-touch locations
- Copy/print up to 20 pages per minute in black



#### Consumables

DR-2200 Drum  
TN-2210 Toner  
TN-2220 High Yield Toner

Call for pricing

#### Extended Warranty

Additional 2 year warranty available



**Canon i-SENSYS FAX-L150**

A compact and stylish fax that's easy to use and maintain. Ensuring productive, reliable performance with a host of professional fax features, it's an ideal solution for small and medium-sized businesses.

- Compact and stylish Super G3 fax
- 512-page\* transmit and receive fax memory
- 15 one-touch and 100 coded speed dials
- 30-page Automatic Document Feeder
- Easy-to-use intuitive LCD display
- All-in-One cartridge
- Energy efficient

**Canon**



**Consumables**

All-in-one standard cartridge CRG728

Call for pricing

**Extended Warranty**

Additional 2 year warranty available

**Canon i-SENSYS FAX-L410**

This robust, compact Super G3 laser fax machine, with its large LCD display, fast performance and automatic duplex ADF, is ideal for everyday use within any business.

- Robust, compact Super G3 fax machine
- Large 512-page\* memory
- Quick faxing with 39 one-touch and 200 coded speed dials
- Automatic double-sided printing, copying and faxing
- Fast copy and laser print speed: 25ppm
- Highly energy efficient

**Canon**



**Consumables**

All-in-one standard cartridge CRG728

Call for pricing

**Extended Warranty**

Additional 2 year warranty available

**Canon i-SENSYS FAX-L3000**

This heavy duty laser fax with advanced fax and copy functionality is ideal for large, busy offices. A large paper capacity, duplexing and optional networking ensure maximum productivity.

- Super G3 fax
- 512-page\* standard memory
- 1100-sheet paper capacity max. including optional cassette
- Security: ID Management
- 22 cpm copying
- 50-page Duplex ADF (37 ipm/A4)
- Ultra High Quality imaging
- All-in-One cartridge

**Canon**



**Consumables**

All-in-one standard cartridge 714

Call for pricing

**Extended Warranty**

Additional 2 year warranty available

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## LASER FAX MACHINES

### Samsung SF-760P

Monochrome Laser Fax/Multifunction Printer  
Quick and easy printing meets big savings

- Up to 20 ppm in A4 mono print/copy speed
- Up to 1,200 x 1,200 dpi effective output print resolution
- First print out time (Mono) Less than 8.5 seconds
- Zoom rate 25 - 400 %
- Modem speed 33.6Kbps
- 209 auto dial locations
- Hi-speed USB 2.0 interface



#### Consumables

Black toner cartridge

Call for pricing

#### Extended Warranty

Additional 2 year warranty available



## Printer & Fax Consumables

Incom stock a wide range of Genuine Toners and Drums for all the machines advertised

Please call for more information on:

**0161 935 1000**

or email

[sales@incomtelecoms.co.uk](mailto:sales@incomtelecoms.co.uk)





**Brother DCP-J562DW**

Brother's DCP-J562DW colour inkjet lets you print, copy and scan A4 documents and is great for those who like to edit and print photos seamlessly.

- 12/6 ipm (Mono/Colour: based on ISO/IEC 24734)
- 2-Sided (duplex) Print
- 6.8cm Panel TFT TouchScreen Colour LCD
- Up to 100 Sheet Tray
- Wireless LAN / WiFi Direct
- Mobile Print
- Web Connectivity
- Brother Apps



brother  
at your side

1 yr  
warranty



**Consumables**

- LC-221BK
- LC-221C/M/Y
- LC-223BK High Yield Ink approx 1200 pg
- LC-223C/M/Y High Yield Ink approx 1200 pg

Call for pricing

**Extended Warranty**

Additional 2 year warranty available

**Brother DCP-L2540DW**

The Brother™ DCP-L2540DW is a reliable, affordable monochrome laser multi-function copier with an up to 35-page automatic document feeder for home or small office use.

- Fast printing and copying with print and copy speeds of up to 30ppm
- Built-in wireless 802.11b/g/n and Ethernet network interfaces for sharing with multiple users on your network or connect locally to a single computer via its USB interface.
- Mobile device printing & scanning.
- Two-sided output
- 250-sheet paper tray capacity
- High-quality colour scanning, up to 19200 x 19200 dpi (interpolated) resolution



brother  
at your side

1 yr  
warranty



**Consumables**

- DR-2300 Drum
- TN-2310 Toner

Call for pricing

**Extended Warranty**

Additional 2 year warranty available

**Brother DCP-9020CDW**

Brother's DCP-J562DW colour inkjet lets you print, copy and scan A4 documents and is great for those who like to edit and print photos seamlessly.

- Fast 18ppm mono/ colour printing
- 250 sheet paper capacity, and single sheet bypass tray
- Effortless mobile connectivity enables printing direct from your Apple iOS, Android, Windows Phone or Blackberry device
- Lower operational costs with optional high yield colour supplies
- 802.11n wireless connection or connect to your network via the built-in Ethernet, or to your PC with Hi-Speed USB 2.0
- Automatic 2-Sided printing as standard
- Print professional colour documents with output of up to 2,400 x 600dpi resolution



brother  
at your side

1 yr  
warranty



**Consumables**

- DR-241CL
- TN-241BK
- TN-241C/M/Y
- TN-245C/M/Y High Yield Toner

Call for pricing

**Extended Warranty**

Additional 2 year warranty available



# MULTI FUNCTION FAX MACHINES



## Brother MFC-1910W

The Brother MFC-1910W is stylishly designed and compact enough to fit onto a shelf or workstation. It produces outputs with the speed and quality you would expect from a more expensive machine.

- Print, copy, scan and fax
- Up to 20ppm print speed
- Wireless ready
- 2,400 x 600dpi resolution
- 150-sheet paper tray
- Innovative anti-jam technology



### Consumables

DR-1050  
TN-1050

Call for pricing

### Extended Warranty

Additional 2 year warranty available

## DON'T FORGET... ■ Extended Warranties

Available for most products **Call for details and pricing**

## Contact your Account Manager NOW for Public Sector discounts

## Brother MFC-L2700DW

Compact mono laser all-in-one printer with Wired and Wi-Fi connectivity

- 33.6Kbps fax modem
- 26ppm printing speed
- 35 sheet automatic document feeder
- Built-in wired and wireless networking
- Print from Smartphones & Tablets
- High-yield replacement cartridges
- 250 sheet paper input capacity
- Money & paper saving features
- High-quality output



### Consumables

DR-2300 Drum  
TN-2310  
TN-2320

Call for pricing

### Extended Warranty

Additional 2 year warranty available

t. 0161 935 1000

f. 0161 935 1015



**Brother MFC-L2720DW**

Compact mono laser all-in-one printer with wired and Wi-Fi connectivity

- 6.8cm colour touchscreen
- Print from & scan directly to the cloud
- Up to 30ppm print speed
- Money & paper saving features
- High-yield replacement cartridges
- High-quality output
- Print & scan from anywhere using the Brother iPrint&Scan app, Google Cloud Print<sup>®</sup>, Apple AirPrint or Wi-Fi Direct™
- Cloud services
- Built-in networking
- 250 sheet paper input capacity



**Consumables**

DR-2300 Drum  
TN-2310  
TN-2320

Call for pricing

**Extended Warranty**

Additional 2 year warranty available

**DON'T FORGET... Consumables**

To guarantee trouble-free performance with your printer, use Brother Original supplies

**Contact your Account Manager NOW for Public Sector discounts**

**Brother MFC-9330DW**

High speed all-in-one colour 2-sided printing printer, one of the most affordable, in its class.

- High speed 22ppm mono/ colour printing
- Automatic 2-Sided printing as standard
- 250 sheet paper capacity, and single sheet bypass tray
- 802.11n wireless connection or connect to your network via the built-in Ethernet, or to your PC with Hi-Speed USB 2.0
- Scan to and print from Google Drive, Facebook, Flickr, Picassa, Dropbox, Evernote, Box & Skydrive
- Effortless mobile connectivity enables printing direct from your Apple iOS, Android, Windows Phone or Blackberry device
- Optional high yield colour supplies
- 2,400 x 600dpi output resolution



**Consumables**

TN-241BK  
TN-241C/M/Y  
TN-245C/M/Y High Yield Toner

Call for pricing

**Extended Warranty**

Additional 2 year warranty available



## LASER PRINTERS

### Brother HL-L2340DW

HL-L2340DW compact high quality mono laser printer + Wi-Fi  
Ideal for the small or home office. Featuring double-sided printing as standard. Optional cost-effective, high-yield toner cartridges available.

- Up to 26ppm print speed
- Wireless network connectivity
- Mobile and tablet printing compatibility
- Automatic 2-sided print
- 250 sheet tray + 1 sheet manual feed
- High speed USB 2.0 connection



#### Consumables

DR-2300 Drum  
TN-2310 Toner  
TN-2320 High Yield Toner

Call for pricing

#### Extended Warranty

Additional 2 year warranty available

### DON'T FORGET... ■ Consumables

To guarantee trouble-free performance with your printer, use Brother Original supplies

**Contact your Account Manager NOW for Public Sector discounts**

### Brother HL-L3150CDW

High speed wireless colour 2-sided printing printer.

- 18ppm print speed, mono and colour
- Automatic 2-Sided printing as standard
- 250 sheet paper capacity, and single sheet bypass tray
- 802.11n wireless connection or connect to your network via the built-in Ethernet, or to your PC with Hi-Speed USB 2.0
- Mobile connectivity enables printing direct from your Apple iOS, Android, Windows Phone or Blackberry device
- Optional high yield colour supplies
- Up to 2,400 x 600dpi output resolution



#### Consumables

TN-241BK  
TN-241C/M/Y  
TN-245C/M/Y High Yield Toner

Call for pricing

#### Extended Warranty

Additional 2 year warranty available





**Canon i-SENSYS LBP251dw**

*This A4 B&W laser printer is fast, straightforward and reliable. With a great choice of cloud and mobile device options, it's perfect for high quality printing for workgroups and small businesses.*

- Automatic double sided printing
- User friendly LCD display
- Use and share wirelessly or over network
- USB 2.0 high speed connection
- PCL printing
- Tablet and smartphone ready
- Up to 30ppm single sided print speed



**Consumables**

All-in-one standard cartridge 719  
All-in-one high yield cartridge 719H

[Call for pricing](#)

**Extended Warranty**

Additional 2 year warranty available

**Canon i-SENSYS LBP252dw**

*This compact and reliable A4 B&W laser printer boasts Adobe® PostScript™ support for fast, high-quality results, plus a great choice of cloud and connectivity options for today's mobile devices.*

- Automatic double sided printing
- User friendly LCD display
- Postscript printing
- Use and share wirelessly or over network
- USB 2.0 high speed connection
- PCL printing
- Tablet and smartphone ready
- Secure print
- Up to 33ppm single sided print speed



**Consumables**

All-in-one standard cartridge 719  
All-in-one high yield cartridge 719H

[Call for pricing](#)

**Extended Warranty**

Additional 2 year warranty available

**Canon i-SENSYS LBP6780x**

*Canon's flagship mono A4 laser printer offers fast 40ppm output. Network ready, MEAP-enabled and with a robust design, it integrates seamlessly into busy offices and workgroups.*

- 40ppm mono professional laser printing
- Up to 1200 x 1200 dpi resolution
- No waiting with Quick First-Print technologies
- 8.6 sec First Print Out Time
- Embedded MEAP
- Up to 1600-sheet paper capacity
- Automatic double-sided printing
- Network ready



**Consumables**

All-in-one standard cartridge 724  
All-in-one high yield cartridge 724H

[Call for pricing](#)

**Extended Warranty**

Additional 2 year warranty available



## LASER PRINTERS

### Canon i-SENSYS LBP7660Cdn

Incorporating maximum productivity with energy efficiency to match, the i-SENSYS LBP7660Cdn brings the convenience of colour laser printing to busy workgroups.

- 20 ppm colour and mono laser printing
- 9600 x 600 dpi print resolution
- 768MB standard memory
- Intuitive Operation Panel
- PCL5c/6 and optional Adobe® PostScript support
- Gigabit Ethernet
- Energy efficient
- Easy toner cartridge replacement



**Canon**

**1 yr**  
warranty



#### Consumables

All-in-one standard cartridge 718

[Call for pricing](#)

#### Extended Warranty

Additional 2 year warranty available

### Canon i-SENSYS LBP710CX

A fast colour laser printer packed into a compact footprint. This high-capacity printer is ideal for demanding workplaces.

- Up to 33ppm (A4) colour printing
- Expandable paper capacity up to 1,200 pages
- Print from smartphones and tablets with support for mobile printing
- New high performance S Toner for faster, more energy efficient printing
- Auto toner seal removal for easier cartridge installation
- Simple to manage as part of your network
- Optional secure printing and storage
- Easy double-sided printing
- Small footprint



**Canon**

**1 yr**  
warranty



#### Consumables

All-in-one standard cartridge 040

All-in-one high yield cartridge 040H

[Call for pricing](#)

#### Extended Warranty

Additional 2 year warranty available

### Canon i-SENSYS LBP712CX

With fast, high-quality colour laser printing and flexible configuration options to provide a large paper capacity, this compact printer lets your workplace be even more productive.

- Up to 38ppm (A4) colour printing
- Expandable page capacity to 2,300 with optional paper cassettes
- Print from smartphones and tablets with support for mobile printing
- Higher capacity Genuine Canon toner cartridges
- New high performance S Toner for faster, energy efficient printing
- Auto toner seal removal for easier cartridge installation
- Simple to manage as part of your network
- Optional secure printing and storage
- Easy double-sided printing
- Small footprint



**Canon**

**1 yr**  
warranty



#### Consumables

All-in-one standard cartridge 040

All-in-one high yield cartridge 040H

[Call for pricing](#)

#### Extended Warranty

Additional 2 year warranty available



### Canon i-SENSYS MF418x

An ideal addition to your fleet of networked printers, the smart, simple and compact MF418x black and white Multifunctional printer offers laser-quality print, copy and scanning plus full support for flexible working.

- Black and white A4 laser Multifunctional printer with WiFi
- Fast, professional-quality printing at up to 33ppm
- Easy operation using the intuitive colour touch screen
- Easy integration with device and output management capabilities
- Works easily with popular cloud storage services
- AirPrint, Mopria and the Canon PRINT Business app for printing from smartphones and tablets
- Automatic duplex printing
- Secure PIN printing

**Canon**

1 yr warranty



#### Consumables

All-in-one standard cartridge 719  
All-in-one high yield cartridge 719H

[Call for pricing](#)

#### Extended Warranty

Additional 2 year warranty available

### Canon i-SENSYS MF515x

The MF515x black and white A4 laser Multifunctional printer is ideal for enterprise workgroups that want fast, professional-quality output capabilities in a fully featured compact device tailored for flexible working.

- High-quality printing at an impressively fast 40ppm
- Colour touch screen enables easy operation for all levels of user
- Easily work with documents remotely via the cloud
- Device and Output management capabilities Print from smartphones and tablets with support for AirPrint, Mopria and the Canon PRINT Business app
- Supports Secure PIN printing
- Automatic duplex printing
- Quick First-Print

**Canon**

1 yr warranty



#### Consumables

All-in-one standard cartridge 724  
All-in-one high yield cartridge 724H

[Call for pricing](#)

#### Extended Warranty

Additional 2 year warranty available

### Canon i-SENSYS MF729Cx

Businesses can gain a host of advantages with this compact A4 colour laser multifunctional. Innovative features like NFC for Touch & Print will help you run a more efficient business.

- Convenient support for cloud and mobile devices
- Touch & Print, NFC technology enables you to print from compatible tablets and smartphones
- Secure Print function PIN-protects your sensitive documents
- Network and workflow support including PCL5c/6, Adobe® PostScript® and uniFLOW
- Powerful scanning capabilities
- 20ppm print, copy and fax speeds
- 50-sheet duplex document feeder
- Colour touch screen

**Canon**

1 yr warranty



#### Consumables

All-in-one standard cartridge 718

[Call for pricing](#)

#### Extended Warranty

Additional 2 year warranty available

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## LABEL PRINTERS

### Brother PT-D200VP

Desktop labeller for the home or small office

**SPARE  
LABELS  
AVAILABLE**

- Print durable laminated tapes up to 12mm in width
- Familiar QWERTY keyboard with easy to follow 'quick keys' to make label creation quick and easy
- Easy to read screen allows you to preview your label before printing
- Customise your labels with a choice of 97 different frames/borders, 14 different font, 10 styles, 12 deco model label designs and over 600 symbols to add to your label
- Handy cutter ensures a neat professional finish
- Save time, print up to 20mm/second
- Memory save and recall up to 30 different labels
- Flexible power of AAA batteries or AC adapter

brother  
at your side

1 yr  
warranty

*Comes with 12mm black on white 4m laminated tape and carry case.*



### Brother PT-H500

Professional Handheld Label Printer

Design and print impressively durable labels from your Mac, Windows PC or right from the palm of your hand with the PT-H500.

All the features and benefits of the PT-H300 plus:

- Print durable laminated labels up to 24mm in width
- Print from your PC using Brother's FREE P-touch Editor label design software for more complex labels
- Feature packed with 18 built-in templates including: cable flag, cable wrap, faceplate, asset tag, bin box and equipment labels, 24 different block layouts to customise your labels and over 600 symbols including: business, datacoms/AV, electrical and health & safety signs

brother  
at your side

1 yr  
warranty

*Comes with wrist strap and 24mm black on white 4m laminated tape.*

**SPARE  
LABELS  
AVAILABLE**



### Brother PT-P700

Compact and stylish for the modern office

With the PT-P700, clear, professional-looking labelling on files, archives, cupboards, shelves, data backup discs and more couldn't be simpler. Just plug direct into your PC or Mac via USB, and create designs using your existing fonts, images, graphics and frames.

- Print durable laminated tapes up to 24mm in width
- Hassle free - simply "plug in and label"
- Quick USB connectivity to your PC or MAC
- No time wasted, with up to 30mm/second print speeds
- Save time with the in-built 'auto cutter' function allowing you to print multiple labels at once
- Crisp labels every time with up to 180dpi print resolution
- Powered by AC adapter or use standard AA or commercial rechargeable batteries

brother  
at your side

1 yr  
warranty

*Comes with AC adapter, USB cable and 24mm black on white 4m laminated tape.*

**SPARE  
LABELS  
AVAILABLE**





## Brother PT-D600VP

- Print durable laminated labels up to 24mm in width
- Eliminate mistakes and re-prints with a clear, sharp preview of the label as it would be printed in high resolution, full colour back-lit display
- Step by step 'quick function key'
- Save time with the intuitive error message
- Use as a stand alone labeller or create more advanced labels with FREE P-touch Editor label design software on your PC or MAC with over 600 symbols, 14 different fonts and 99 borders/frames
- Even faster labels - print up to 30mm/second
- Save time - produce crisp labels every time with full auto cutter and save up to 99 labels, for quick memory recall
- Flexible power options of AC adapter, AA standard batteries or commercial rechargeable batteries

SPARE  
**LABELS**  
AVAILABLE

brother  
at your side

1 yr  
warranty

Comes with AC adapter, USB cable, handy carry case and 24mm black on white 4m laminated tape.



Best in class features, designed to make office labelling easier and more efficient.

With the new high resolution colour display, users with the PT-D600VP can preview their labels exactly as they would print them eliminating error and wasted tape

## Brother QL-700

**NEW**

- Print die-cut labels and signage via PC
- Up to 62mm print width (DK labels) and 59mm print height
- Prints up to 93 standard address labels per min / 150mm per second
- Up to 300dpi print resolution
- Easy to install label rolls
- Built-in automatic tape cutter
- Durable Automatic cutter
- Save time - Print labels instantly with plug and print
- Versatile – Choose from a range of pre-sized and continuous labels for different applications
- print address labels directly from Microsoft Word, Excel and Outlook
- Space-saving – compact size

SPARE  
**LABELS**  
AVAILABLE

brother  
at your side

1 yr  
warranty

High-Speed Label Printer

Offering versatility, convenience and Microsoft integration, the QL-700 delivers totally hassle-free address (and other) label printing. 'P-Touch Editor Lite' is pre-loaded to the printer itself so there's no software installation required for PC or Mac.



# INCOM TERMS & CONDITIONS

## Definitions

"The Company" shall mean EXECUTIVE TELECOMMUNICATIONS (UK) LTD, trading as Incom Telecommunications, Pocket UK International and Incom Telecoms. "Goods" shall refer to either goods or services or both supplied to the Customer by or on behalf of the Company.

## Ordering Procedure

The Company will accept orders from account holders only in writing by fax, post, e-mail via our website or by prior arrangement by other electronic means. These terms shall be applicable however the order is placed. Orders placed using Visa, Mastercard, Amex, Switch, Delta or purchasing cards will be accepted by telephone. Special delivery procedures must be outlined clearly to include the quantity, colour and product required together with the date and place of delivery. The minimum order value is £10 + VAT & Carriage.

## Product Range

Our stock of telecommunications equipment is updated daily and should any product be required that is not found within our price list, we would ask you to contact our Sales Department. We will endeavour to notify all our customers as and when new products become available. All telecoms products contained in our price list are approved for use in the UK.

## Price

The prices in our catalogue are correct at the time of publication, however, these prices are subject to change without notice. Should prices alter then we will invoice at the current price ruling at the time of delivery. All prices listed are subject to VAT at the rate prevailing.

## Supply of Goods/Services

You are referred to our Terms and Conditions of Sale as herein stated. All orders taken by us are subject to these Terms and you should not place any order or any further order, or enter into any supply contract with the Company unless and until you have read and understood our Terms and Conditions which will bind you in any business undertaken with us. You are deemed to accept our Terms and Conditions on taking delivery of the goods ordered. All orders, however placed, including, but not limited to by mail or fax on Company letterhead or notepaper, by e-mail from a Company or organisation, or by Visa, Mastercard, Amex, Switch, Delta or purchasing cards by telephone or other method, will be legally binding on the Company, organisation or individual by whom they have, in the sole view of the Company, been placed, and as such will be subject to these Terms & Conditions.

Any person, firm or Company who deals directly or indirectly with the Company or with any of its subsidiary or associated companies or who supplies the Company or any of its subsidiary or associated companies with any goods or services or types of services, or who has any other type of trading or business relationship with the Company or with any of its subsidiary or associated companies, or has done so previously within a period of 12 months, (whether or not such person, firm or company carries on the same or a similar business as the Company or any of its subsidiary or associated companies) hereby agrees and undertakes that it shall not induce or attempt to persuade, directly or indirectly, any employee of the Company or any of its subsidiary or associated companies (hereafter called the Employee) to leave his or her employment and/or to accept employment or engagement with it, both for the duration of any contract made with the Company pursuant to these General Terms & Conditions and for a period of 12 months following completion of such contract, or termination thereof by either party. For avoidance of doubt it is expressly agreed that the use of a recruitment or similar agency shall be regarded as a breach of this provision. If any person, firm or Company is in breach of this provision, it hereby agrees and undertakes to indemnify the Company and/or its subsidiary or associated companies against all claims, liabilities, costs, expenses and damages whatsoever arising wholly or partly, directly or indirectly, out of any such breach. Furthermore in the event that any person firm or company breaches this clause in any way it hereby agrees to pay to the Company a sum equivalent to 25% of the salary package(s) of the Employee(s). To include any additional benefits including but not limited to cars, pensions, healthcare, commission, expenses and such other items as may reasonably be considered to make up the salary package of the Employee. This clause shall apply notwithstanding whether or not the Employee takes up employment with the person, firm or company in breach of this clause. The Company do not offer products on sale or return.

Where goods are offered for evaluation a separate Sample Agreement will be made in advance of despatch. Any deliveries accepted by you are deemed accepted by you in accordance with our Terms and Conditions by which you will be fully bound.

These terms along with, where applicable, the Company's Terms and Conditions of Purchase and any Confidentiality Agreements in force or Contractual Agreements duly signed constitutes the entire Agreement between the Company and the Customer and supersedes and cancels any prior Agreements or understandings whether written or verbal and any conditions which may appear on any prior or subsequent documentation from the Customer. For the avoidance of doubt, in case of any conflict between the terms herein and any additional contractual agreements as stated above, the terms herein shall take precedence.

## Variation of Terms

All goods supplied by us to you are supplied with the express understanding that they are supplied in accordance with our Terms and Conditions of Sale as set out hereon. No variation or attempted variation of these Terms and Conditions made by the customer in any purchase order given by you to us, or otherwise shall be accepted by the Company unless such variations are accepted in writing and signed by a Director of the Company. Should the Buyer wish the Company to consider any revision to these terms, or any separate Agreements with the Buyer, either in respect of the Buyers Terms of Purchase, or Contractual Terms, or other terms as may be specified, or in respect of agreeing to an incentive to the Buyer to purchase, whether by way of marketing contributions, discounts, retrospective discounts on purchases, or otherwise, such proposed revisions or Agreements must be made, in writing, to a director of the Company. If such proposals are acceptable to the Company the acceptance of these will be made in writing and signed by a Director of the Company. Orders will be deemed as conforming to our standard Terms and Conditions until such time any such variation has been agreed in writing and signed by a Director of the Company. A list of Directors and Authorised Signatories can be obtained from the Company upon request. It is the sole responsibility of the Buyer to ensure that the signatories to any such Agreement are Directors of the Company and authorised to sign. Any such Agreements and/or revisions not agreed in writing and signed by a Director of the Company will be in no way binding upon the Company. Where specific contractual arrangements, discounts, retrospective discounts or pricing have been negotiated these shall be valid only provided payment terms are strictly adhered to. Should there be any deviation from the payment terms herein or, if appropriate such other payment terms as

may have been duly agreed in writing, any such special terms will be void and the order will be deemed to have been placed under the standard terms at the current prices prevailing.

## Warranty

The Company does not offer a Product Guarantee but each individual manufacturer offers warranties relating to their own product. Many products also offer optional maintenance packages. Unless otherwise stated all manufacturers offer a repair only warranty. Certain manufacturers offer extended warranty periods (eg. Pocket UK offer a lifetime warranty) or a replacement warranty and details of such warranties are available on request. All goods returned under warranty must be accompanied by the original proof of purchase as warranties are non-transferable. Customers are strongly advised to consider the terms of the product warranties and their implications before ordering goods. The manufacturers warranty period is clearly indicated in the catalogue for each product and it is the customer's sole responsibility to be aware of the conditions of such warranties. Information on warranties is available on request.

## Carriage

Except where otherwise agreed in writing as specified in our most current Buyers Guide. For Northern Ireland and the Channel Islands there is an additional charge. We reserve the right to alter carriage charges at any time. The time for delivery of the goods is not of the essence. The agreed dates for delivery are estimates only and a failure by the Company to comply with them shall not be a breach of these Conditions. Where deliveries or collections are aborted or where The Company are unable to collect or deliver, or obtain a signature for such collection or delivery, an additional ordered delivery charge of £10 will be made which must be paid before a new delivery or collection can be scheduled.

## Returns procedure

In case of any returns, whether faulty product, wrong goods received or otherwise, customers must log on to [www.incomtelecoms.co.uk/bookreturn.cfm](http://www.incomtelecoms.co.uk/bookreturn.cfm) and request a Authorised returns number prior to returning any goods to the Company.

No goods should be returned to the Company without clearly bearing an Authorised returns number. Goods are returned to the Company at the customer's own risk and expense.

If received goods do not appear to be functioning on receipt, or the goods received do not match your order and/or the delivery note, you must notify us to us within 3 days of receipt to obtain an Authorised returns number.

Goods found to be faulty within the warranty period will be dealt with in line with the manufacturers warranties and should these need to be returned to the Company you will be given an Authorised Returns Number. Every item returned is fully tested on receipt.

Goods found to be faulty outside the warranty period can often be repaired by the Company and this will be charged to the customer. Where a repair is deemed by the Company to not be economically viable this will be advised to the customer and the goods will be disposed of by Incom or returned to the customer at the customer's own expense and risk. If equipment returned is found to have no fault on invoice will be raised for carriage plus a handling charge of £10 +VAT per item. The goods will not be returned to the customer until such invoice has been paid, and Incom will hold lien over these goods in lieu of payment.

## Goods ordered in error

The Company will invoice a handling charge of £15 + VAT per item or 20% of the total order cost (or 25% in the case of headset products) whichever is the greater, for the return of goods originally ordered in error. Such errors must be notified to the authorised Returns Department within 3 days of the receipt of goods to obtain an authorised returns number, and the goods must returned to the service centre within 10 days in saleable condition with full original packaging and instructions. NB. For hygiene reasons headset products which have been removed from the original packaging will under no circumstances be accepted back by The Company.

## Cancellation of orders

Any cancellation of goods ordered must be notified to us, in writing, before the goods are dispatched. Verbal notification is not acceptable. Failure to notify us will result in a handling charge of £10 + VAT per item or 10% of the total order cost (or 25% in the case of headset products) whichever is the greater, being incurred.

## Payment and credit terms

Unless otherwise agreed in writing, credit account customers will receive 30 days payment terms from the date of invoice. Such payment is to be received by the Company no later than 30 days from the date of invoice. Under no circumstances shall payment be withheld pending receipt of a statement. Under no circumstances will goods be dispatched to any company with an overdue account, whether or not payment has been received in advance for such goods, unless otherwise agreed in writing by a Director of the Company. In any instance where any payment on an account becomes overdue, all amounts owed to the Company by the Customer shall fall immediately due, whether or not payment would normally be due, and interest may subsequently be charged on them as overdue accounts. Interest will be charged on all overdue balances at the rate of 2.5% per month, compounded monthly, until the date payment is received in full, or alternatively, and at the Company's sole discretion, may charge interest in accordance with the Late Payment of Commercial Debts (Interests) Act 1998, calculated on the basis of bank base rate plus 8% until the date payment is received in full. All costs, charges and expenses incurred by the Company in recovering any debt shall be paid by you (the customer) on a full indemnity basis. Should payment not be made within 30 days, the Company will be entitled to charge (in addition to interest and any legal costs ordered by the court, and without prejudice to any other rights or remedies available to the Company) the sum of £85 plus VAT, or 10% of the total debt, whichever is the greater; by way of liquidated damages and as a contribution to the administrative costs incurred, together with such other sums as may reasonably be incurred by the Company in taking steps to secure payment. The Customer shall at no time be entitled to set off any amount against any sums due to the Company which shall be paid in full without deduction or in whole amounts owed to the Company under any circumstances. The Company, at its sole discretion may set off amounts payable to the Customer against any amounts due to it. Should any dispute arise between the Company and the Customer, or where any payment from the Customer is overdue, if the Company has in its possession, for whatever reason, goods which are the property of the Customer, the Company may take lien over these goods until payment is made or until such time as the dispute is resolved, either in the Courts or otherwise. The Company may, at its absolute discretion dispose of these goods as it sees fit and use the proceeds of such towards payment of any overdue debt, without prejudice to any other rights and remedies available to it. Where any dispute arises between the Customer and the Company, the Company reserves the right to withhold any monies due to the Customer until such time as the dispute is resolved, either in the Courts or otherwise, and to set such monies off against any sums as may be awarded to the Company for damages, costs or otherwise in the Courts.

## Copy invoices / statements

All invoices in respect of goods and/or services supplied by the Company to you the customer are emailed or dispatched from the Company to either the email address, delivery address of the goods, or the address at which such services have been given, or to such other address as advised to us in writing. Should you not receive an invoice for goods or services within 7 days of receipt of such goods or services, you should notify us within 3 days and a copy invoice will be supplied to you without charge. Should you receive a statement showing details of an invoice which has not been received, or should you be verbally notified by us of an outstanding invoice of which you have no record you should notify us within 3 days requesting a copy invoice. Failure to notify us will be taken as confirmation on your part that the invoice has been received. Should you subsequently, for any reason, require a copy invoice to be sent to you, we reserve the right to charge £5 + VAT per copy invoice. Nothing in this paragraph shall prevent the Company from charging interest or administration charges on overdue payments. Statements shall be sent by fax or by other electronic means at the discretion of the Company and these shall be considered to have been legally delivered upon being sent by the Company.

## Title to goods

The Company remain the owner of all goods supplied to the customer until such time payment has been received in full from the purchaser. The goods shall remain the property of the Company and the buyer shall store them so that they are readily identifiable as the Company's goods, until such time as payment for them and for all other goods agreed to be sold by the Company has been received in full. If the goods have been resold, the Company's beneficial entitlement shall be attached to the proceeds of the re-sale and we will be able to claim the full purchase price of the proceeds received. Where ownership of any goods remains vested in the Company, the Company shall be entitled to repossess any goods supplied at any time. The Company may for the purpose of recovering its goods enter upon any premises where they are stored or where they are reasonably thought to be stored and may repossess the same. It is the sole responsibility of the purchaser to ensure that all goods received from the Company are fully insured against any eventuality including, but not limited to, fire, theft, flooding, etc, until such time ownership of said goods has passed to the purchaser. Should goods become damaged in any way after they have been received by the purchaser, the purchaser will be liable to pay to the Company the full purchase price of the goods.

## Force majeure

The Company shall not be liable to the customer for any failure to perform its obligations due to any circumstances beyond its control (including, without limitation, strikes, lockouts, industrial disputes, failure of power supplies, delays caused by British Telecommunications plc or any other person, firm or company, delays caused by any manufacturer of the goods, riots, civil disturbances, war or warlike activity, embargo, fire, explosion, flood or natural causes) and in such event The Company may elect by written notice to cancel any agreement with the customer or elect that the time for performance shall be extended until such time as The Company can reasonably effect performance.

## Limit of liability

Except in respect of direct caused by the Company's negligence the Company shall not be liable to the Buyer by reason of any representation or implied warranty condition or other term for any duty at common law or under the express terms of the Contract for any consequential loss or damage (whether for loss of profit or otherwise) costs expenses or other claims or consequential compensation whatsoever whether caused by the negligence of the Company its employees representatives agents or otherwise which arise out of or in connection with the supply of Goods or the use or resale of such Goods by the Buyer. In any case the Company's liability shall not exceed the original purchase price of the goods. Where Incom arrange any contractual arrangements for goods or services with a third party company on behalf of the Customer, including but not limited to direct delivery, contractual services, etc, the ownership of the customer remains with the Company, but no liability is accepted by Incom for any failure of the third party to successfully deliver such goods or services.

## Law & Jurisdiction

The order shall be construed and have effect in all respects in accordance with English law and any disputes arising there from or in connection with these Terms & Conditions and any written special conditions of purchase applicable hereto shall be submitted to the exclusive jurisdiction of the English Courts sitting at Manchester to which jurisdiction the parties exclusively submit. It is agreed that by reason of court rules any action brought by the Company against you, the customer, is transferred to a court other than the Manchester courts you, the customer, irrevocably consent to the transfer of such action back to the courts at Manchester.

## Equal Opportunities

The Company is an equal opportunities employer and does not discriminate on the basis of sex, race, colour, nationality, ethnic or national origins, disability, sexual orientation, age and religion or belief. Furthermore, the Company seeks to protect its staff from harassment of any kind and in cases of assault against staff whether actual, verbal or written, or in cases where the Company receives from Customers or Suppliers, by conventional or electronic means, information which may be seen as offensive or derogatory, whether maliciously sent or otherwise, the Company will take appropriate action against the party responsible and in such cases may at the Company's sole discretion hold the Customer or Supplier in breach of Contract.

## Disclaimer

While the Company endeavour to make the specifications and pricing in this catalogue as current and accurate as possible, they can in no way be held responsible for any errors or omissions, or changes to specification or price which may occur, however caused.

## E. & O. E.

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