



Answer Machines & Call Recording



Answer Machines	110
Recording Systems	111

All warranties are for 1 year only unless otherwise stated.



Hearing aid compatible



Headset compatible



BT nuisance call blocking logos

CALL FOR BEST PRICING 0161 935 1000



BT Décor 2600

BT Paragon 550

Premium Nuisance Call Blocker



- BT Premium Call Blocking 'Hot Key'
- 200 name and number phonebook
- 1000 number memory
- 30 minute digital recording time
- Message counter & LED indicator
- 3 standard and 6 polyphonic ring tones
- Hands free



Colour, white

- 100 name & number directory & 3 speed dials
- Caller display (CLI) type 2 with ability to dial from a 30 no. calls list (incoming)
- Dedicated BT select services button
- Digital answering machine with up to 16 min record time
- SMS Text messaging option
- Selective group ringing tones
- Remote Access
- Call screening



BT Paragon 650

- 200 name & number directory & 3 speed dials
- Caller display (CLI) type 2 with ability to dial from a 50 no. calls list (incoming)
- Dedicated BT select services button
- Digital answer machine with up to 32 minute record time
- 4 line back lit inverse LCD display
- Timed TAM option
- SIM Card reader / writer
- SMS Text messaging option



DON'T FORGET...

Repair/Buy Back

We can repair or even buy back your old equipment.

See our Repairs pages from page 3



Award-winning integrated hardware and software solution providing call recording, call reporting and call management for multiple lines/handsets.

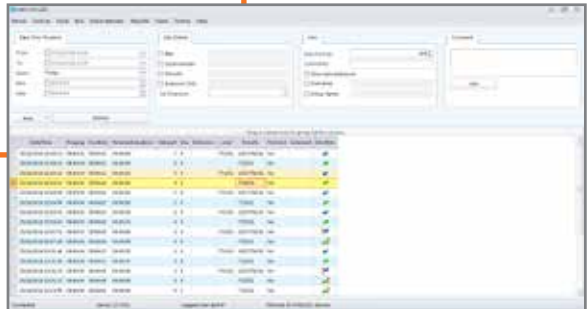
SENSE ESSENTIALS

Trunk Side Recording

- 100% Call Recording
- Search criteria:
 - Date, time, duration, inbound number & outbound number
- High Quality Stereo Recordings
- Detailed Audio Analysis
- Volume, Speed & Balance controls
- Database Centralisation
- Export to an audio file

Extras can be added (depending on the line type)
see *Sense Extras*

“Workforce Optimization”



“Productivity”



“Compliance”

SENSE PROFESSIONAL

Trunk Side Recording with Extension Matching

Includes all features of *Sense Essentials* plus:

- Search criteria
 - Extension Number
- Rule based recording, Restrict extensions, users or telephones numbers from recording
- Hierarchy Search and Replay
- Multiple-site playback

Extras can be added (depending on the line type)
see *Sense Extras*

“Efficiency”



“Performance”





SENSE ENTERPRISE

Enterprise Call Recording with Call Analysis, Wallboards & Reporting

Includes all features of Sense Essentials, Professional plus:

- Extensive Pre-defined reports
- Customisable reports
- Report Distribution Lists – Sent via FTP or email
- Report Scheduling – Daily, weekly, monthly etc.
- Customisable Wallboards to display all reportable information – DDI, hunt group, user group etc.
- System alerts and alarms sent by SMS or email – storage, error log etc.



SENSE EXTRAS

Voice Firewall (ISDN)

PABX dial through fraud is carried out by fraudsters who hack into a phone system, often at night or at weekends when it is least likely to be detected, running up huge costs for the unsuspecting owners. Retell Voice Firewall can help prevent this and is designed to stop calls and reduce excessive bills through telephone system fraud, enhancing your telephone system security. Voice Firewall does not limit ANY of the existing functionality of your telephone system.



Manual PCI Stop/Start via DTMF tones

The PCI Standard is mandated by the card brands and administered by the Payment Card Industry Security Standards Council. The standard was created to increase controls around cardholder data to reduce credit card fraud.

TPS (Telephone Preference Service)

Sense enables you to synchronize your database, and prevent making calls to people that are TPS registered. (TPS License required)

Passive PCI Stop/Start using DTMF

Google Chrome Client or CRM integration

Please ask for compatibility of your PBX or CRM

Automated Navigator (ISDN)

Provide pre-recorded audio to customer to direct their call more efficiently. For example 'Press 1 to be directed to Marketing, 2 for Sales, 3 for Accounts

156 Connector

Telephone Handset Call Recording Connector for Cassette / MP3 / Digital Device



157 Connector

Telephone Handset Call Recording Connector for PCs and Macs



157i Connector

Telephone Handset Call Recording Connector for Mobile Phones or iPad





Call Analyser



- Customisable reports
- Extensive pre-defined reports
- Report Distribution Lists – Sent via FTP or email
- Report scheduling – Daily, weekly, monthly etc
- Customisable wallboards to display all reportable information – DDI, hunt group, user group etc.
- System alerts and alarms sent by SMS or email – Storage, error log etc.
- Search Criteria – Extension number, inbound number, outbound number, DDI, date, time, duration, direction
- Hierarchy based searching
- Multiple site call search
- Report scheduling
- Export to audio file
- Can be upgraded to record calls!

Call Recorder TLS and TLS Plus

Retells TLS software can be manually or automatically activated and records directly to the disk drive of your PC, laptop or network storage. This makes it ideal for the office, home and home workers.

- Can record Skype, Lync, softphone or telephone (TLS plus required)
- Manual or automatic record trigger
- Easy to install
- Clear search menu and options
- Multi Language menus



Models available:

- TLS Single Desk Recorder - Software Only
- TLS Plus Single Desk Recorder - Software & Connector
- TLS Advanced



Smart Phone Recorder

Simple and reliable voice recording for any smart phone mobile that has the 4 pole audio socket.

* Android, iPhone, Blackberry



- Easy connectivity
- 144 hours recording
- 20 hrs rec time in a single charge
- Data easily transferred to your PC
- Can record even when a call is not in progress, making it a handy meeting or memo recorder
- VOX, voice operation mode
- Play back via recorder or PC/Laptop once calls are downloaded

Retell Answer Machines

307

- Ring Buffer, no need to delete messages
- 4 Keys for main functions
- 5 Hidden Keys incl Volume Key
- 1 Outgoing Message & 20 Incoming Messages

333 – As per 309 with following additional features

- 90 Minutes Recording Capacity
- 4 Outgoing Messages upto 3 Minutes

309 – As per 307 with following additional features

- CLI (if available)
- Flash Memory – No Batteries Required
- Extremely High Quality Sound
- Upto 99 Recordings
- 2 Outgoing Messages upto 3 Mins

540 SD – As per 333 with following additional features

- Upto 16 hours Recording extendable to 64 hours
- Upto 4 Mailboxes with 1 user adjustable outgoing message each. 5 Outgoing Messages, no time limit
- Exchangeable Memory Card for storage of recordings
- Use of professional studio recording possible

570

- High quality automatic recording with 16 to 64 hours onto SD card
- 14 outgoing messages with no time limit
- Mailbox system for 4 employees
- Message transfer to pre-programmed number via SMS
- Compatible with analogue lines or ports
- Set to match your hours of business
- Recording quality adjustment
- Calling line identity (CLI)

Includes headset
Foot pedal also available



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